

ISLE OF ANGLESEY COUNTY COUNCIL

Scrutiny Report

Committee:	Partnership and Regeneration Scrutiny Committee
Date:	18 th January 2022
Subject:	Corporate Safeguarding Arrangements
Purpose of Report:	The purpose of the report is to give an overview of the work of the Corporate Safeguarding Board for the reporting period and summarise the priorities for the future
Scrutiny Chair:	Councillor Gwilym Owen Jones
Portfolio Holder(s):	This matter applies to all portfolios
Head of Service:	This is a matter for all Heads of Service. The report is submitted in the name of the Statutory Director of Social Services in accordance with the statutory responsibility and accountability for safeguarding matters that is vested in that role.
Report Author: Tel: Email:	Anwen Huws, Service Manager (Safeguarding and Quality) 01248 751811 AnwenHughes@ynysmon.gov.uk
Local Members:	Applicable to all Elected Members

1 - Recommendation/s

- 1.1 The Committee is requested to scrutinise the report and note the arrangements that are in place, as well as the areas that the Strategic Corporate Safeguarding Board are driving to ensure that we meet statutory duties in this field.
- 1.2 Offer comments in order to guide and influence the priorities in the Action Plan.

2 – Link to Council Plan / Other Corporate Priorities

One of the corporate priorities of Anglesey County Council is to ensure that vulnerable people are safeguarded and that they can live their lives as independently as possible. The Council believes that every child and adult has the right to be safe from harm. “Safeguarding” is everyone’s responsibility within every service in the Council. Although Social Services is the leading service for dealing with enquiries in relation to allegations / concerns that children and adults could be suffering significant harm, everyone has a responsibility to safeguard the well-being of children, young people and adults, whatever the individual’s role.

3 – Guiding Principles for Scrutiny Members

To assist Members when scrutinising the topic:-

3.1 Impact the matter has on individuals and communities **[focus on customer/citizen]**

3.2 A look at the efficiency & effectiveness of any proposed change – both financially and in terms of quality **[focus on value]**

3.3 A look at any risks **[focus on risk]**

3.4 Scrutiny taking a performance monitoring or quality assurance role **[focus on performance & quality]**

3.5 Looking at plans and proposals from a perspective of:

- Long term
- Prevention
- Integration
- Collaboration
- Involvement

[focus on wellbeing]

4 - Key Scrutiny Questions

- i. Are governance arrangements effective?
- ii. What progress is being made against the work plan?
- iii. Are the resources in place for delivering the work plan?
- iv. Is there evidence that there are clear opportunities for staff and members in relation to the expectations placed on them to respond appropriately to concerns made known to them?
- v. Is there evidence that there are robust corporate procedures in place and that they are implemented consistently?
- vi. How does the Council ensure safe practice in commissioned services and that all providers who act on behalf of the Council exercise their safeguarding responsibilities effectively?

5 – Background / Context

Every organisation that works with children, young people and adults should be committed to safeguarding and improving their well-being. There are statutory responsibilities placed on the Authority in several areas. These are defined in the Action Plan attached in Appendix 1. Briefly, they include:

- A duty for the Isle of Anglesey County Council to ensure that it discharges its functions in a way that safeguards and promotes the well-being of children and adults who could be at risk.
- Duties under the Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015 to prevent gender-based violence, abuse and sexual violence.
- The Counter-terrorism and Security Act 2015 places a duty on Local Authorities to identify vulnerable individuals and families that are at risk of radicalisation by all types of terrorism
- The Modern Slavery Act places duties on us as a first responder to cases of slavery.

In referring to Corporate safeguarding we include matters that relate to

- Corporate Leadership – effective management and scrutiny of corporate safeguarding governance arrangements
- Appropriate Policies and Guidelines in place to ensure that all staff and members know what they are expected to do in terms of responding appropriately to concerns that are reported; effective procedures for recording and responding to incidents and any allegations or suspicions around harm or abuse
- Safe Recruitment of Staff – ensure that the Council maintains a safe workplace
- Training and Development – ensure that the entire workforce and all members understand safe practices and what is required of them
- Partners, volunteers and commissioned services – ensure safe practices in commissioned services and ensure that everyone who provides a service on behalf of the Council carries out their safeguarding responsibilities effectively.
- Systems – ensure effective supervision and management of safeguarding matters in all services throughout the whole Council

On a Corporate level, the responsibility for monitoring the effectiveness of safeguarding arrangements across the Council is vested in the Strategic Corporate Safeguarding Board. The Board must report to the Members – giving an overview of the Council's performance in complying with the Corporate Safeguarding Policy. The Scrutiny Committee is required to challenge and scrutinise the work and performance of the Strategic Corporate Safeguarding Board. The Scrutiny Committee's comments will guide and influence the priorities in the Corporate Board's work programme.

6 – Equality Impact Assessment [including impacts on the Welsh Language]

n/a

6.1 Potential impacts on protected groups under the Equality Act 2010

There is no impact upon groups with protected characteristics.

6.2 Potential impacts on those experiencing socio-economic disadvantage in their lives (strategic decisions)

There is potential impact upon those suffering socio-economic disadvantage, whom are some of our most vulnerable residents. The report takes this into account in the way the services have organised themselves to meet the needs of this group of people, including focus during the course of the global pandemic to date.

6.3 Potential impacts on opportunities for people to use the Welsh language and treating the Welsh language no less favourably than the English language

There is no impact upon the opportunities for people to use the Welsh language and/or treating the Welsh language less favourably than the English language.

7 – Financial Implications

n/a

8 – Appendices:

Appendix 1 – Corporate Safeguarding Action Plan – September 2021

Appendix 2 – The Council’s latest quarterly report to the North Wales Safeguarding Children Board – September 2021

Appendix 3 - The Council’s latest quarterly report to the North Wales Safeguarding Adults Board – September 2021

9 - Background papers (please contact the author of the Report for any further information):**Corporate Safeguarding Report Action Plan June 2020 – September 2021****1. Introduction**

- 1.1 Members will be aware that safeguarding is a shared corporate responsibility is a priority for the Local Authority. Annually, all Heads of Service are required to set out their Safeguarding objectives for the year, and to reflect these in their Service Delivery Plan. On behalf of the Director of Social Services, the Corporate Performance Manager will ensure that this happens consistently in Service Delivery Plans. On a quarterly basis, all Heads of Service are required to review their progress in meeting their Service Delivery Plans, including their safeguarding objectives.
- 1.2 Members will also be aware that the Local Authority established the Strategic Corporate Safeguarding Board to provide assurance to Members and the Statutory Director of the effectiveness of the Council’s safeguarding arrangements. It meets quarterly as part of the corporate Heads of Services meeting. This ensures that every Head of Service and Director is involved in the work of the Strategic Corporate Safeguarding Board. The Strategic Corporate Safeguarding Board has an overview of the wider safeguarding agenda, as reflected in the Action Plan (Appendix 1). Members will note that this includes duties relating to the identification and prevention of radicalisation, modern slavery requirements, and requirements in relation to violence against women, sexual abuse and domestic abuse.
- 1.3 To support the implementation of the Safeguarding Action Plan an Operational Corporate Safeguarding Board was established. The group’s membership includes safeguarding champions from all services of the Council. Gwyneth Hughes, Learning Service is the current chair.

- 1.4 There are other partnership and governance arrangements, such as
- 1.4.1 North Wales Regional Safeguarding Boards for Children and Adults, for dealing with specialist safeguarding matters. These are statutory and multi-agency Boards, with specific and legal responsibilities. The Council has a duty to contribute to the operation of these Boards on a regional basis. Copies of the Local Authority's annual reports to these Boards are in appendix 2 and 3. A link to the North Wales Safeguarding Board Annual Report is provided: <https://www.northwalessafeguardingboard.wales/wpcontent/uploads/2019/07/V10-FINAL-NWSB-Report-Eng-.pdf>
- 1.4.2 There is a Regional Contest Board (a multiagency board). Dylan Williams , Assistant Chief Executive is the representative for Isle of Anglesey County Council. The Gwynedd and Anglesey Community Safeguarding Partnership has responsibility for overseeing Prevent programmes within the partnership's services.
- 1.4.3 The Regional Vulnerabilities and Exploitation Group has oversight in respect of Violence against Women, Domestic Abuse and Sexual Violence. Anwen Huws, Safeguarding and Quality Service Manager attends this meeting on behalf of the authority.
- 1.5 The current action plan's focus is on ensuring that there were arrangements in place for
- Corporate Leadership and governance
 - Communication and Awareness:
 - Safe and Skilled Workforce
 - Effective Support and Interventions
 - Partners, volunteers and commissioned services

The individual objectives, actions and progress is reported on the Action Plan in Appendix 1.

2. Key achievements

- 2.1 Maintained staffing level throughout the pandemic with some staff working remotely from home while maintaining a staff presence in the office. Staff have access to full PPE. They have continued to conduct visits to the home, if a risk assessment concluded that it was safe to do so. Statutory duties met. Staff have shown their ability to adapt and work creatively with families through conducting visits via socially distance walks and use of platforms such as Microsoft Teams. Looked after children placed in foster care and in residential homes were supported to see their parents and families. The service worked with other services to ensure that the arrangements were in line with the restrictions – Health and Safety: Environmental Health. There have been positive working between Children Services, which includes the Youth Service, and Learning Services and Anglesey's schools to support vulnerable children, with a number of schools supporting children with home learning through providing laptops and worksheets for parents. Strong multi-agency collaboration established and effectively supporting vulnerable pupils, eg Youth workers, Social Workers and Education Psych. Care hubs offered a place for children jointly identified with Children and Families Service. Electronic payments to families who are entitled to free school meals over a locked period have ensured that no child is at risk of hunger.
- 2.2 Channel Panel and Prevent –Refer to papers considered within self-assessment (below), inclusive of constitution, governance and privacy policy.
- 2.3 Advice Note on Safeguarding and Procurement and Contract Management – helps services ensure that services delivered by our partners are safe and promote safeguarding
- 2.4 New process for DBS – more efficient and timely.

Training

- 2.4 A Basic and General Safeguarding training programme is available and Services are required to map their needs in accordance with the Safeguarding Training Framework in order to feed into the corporate programme. Specialist training is also provided in line with the identified workforce needs.
- 2.5 There are several relevant e-learning packages available and services need to consider how they might ensure that completing these forms part of the induction process for new staff e.g. Modern Slavery e-learning module, Prevent e-learning module and the Level 1 e-learning module on the Violence against Women, Domestic Abuse and Sexual Violence Act (VAWDASV).

Modern Slavery

- 2.6 The Local Authority committed to the Code of Practice on Ethical Employment in Supply Chains: aimed at ensuring that every public sector organisation acts to abolish unlawful and unethical employment practices. The Local Authority's statement of how it acted on the commitments in the Code of Practice has been reviewed.
- 2.7 Referrals received in relation to Slavery are not high in number. There are response pathways in place.

Violence against Women, Domestic Abuse and Sexual Violence

- 2.8 In light of the Violence against Women, Domestic Abuse and Sexual Violence Act, the National Training Framework was established which includes six training groups. All public services professions belong to one of these groups and it is a requirement that every member of the Council's workforce receives the relevant training. The Welsh Government expected Councils to ensure that all their staff had completed Level 1 training.
- 2.9 We have Individuals trained as Ask and Act trainers and Individuals to be trained as Ask and Act Champions, namely Level 3 of the National Training Framework.

Prevent

- 2.10 The Prevent strategy includes the development of a broad range of activities including practical assistance, advice and support and a range of events and programmes for supporting individuals and organisations to counteract malicious ideologies.
- 2.11 During the reporting period, a comprehensive training programme has taken place within Anglesey schools with 100% of schools having completed child protection training (level 1, 2 or 3) which includes modules on radicalization. Bespoke Level 1 and 2 training slides are available to all schools throughout the year as it is likely that a school will employ a new employee at any time and Level 2 face to face training has been held each term for 64 of teachers, 19 youth workers and 20 Early Years workers, Flying Start.
- 2.12 A Prevent e-learning module is available for Council staff.
- 2.13 In addition, it is a statutory requirements to hold CHANNEL panels which are multiagency meetings that focus on providing early support to individuals who have been identified as being at risk of being radicalised. The panel works on a multiagency basis to identify individuals, assess the nature of the risk and develop effective and appropriate ways of supporting the individuals. The arrangements for CHANNEL panels are in place and will respond promptly to the need for intervention should the need arise. Only a very small number of cases are referred in relation to this. There are currently no CHANNEL cases within Ynys Mon.

3. Quality Assurance and Ensuring Compliance

- 3.1 The Strategic Corporate Safeguarding Board must ensure that the services implement the safeguarding policies consistently, as well as providing assistance to those services where required. The services cannot rely on external assurance processes. The Strategic Corporate Safeguarding Board has a key role in ensuring that services implement their self-assurance systems and challenge one another. As a first step, the services conducted an audit of safe appointment arrangements. This work showed that services were confident that their DBS processes were robust. The audit on meeting training requirements is ongoing.

4. External Audits received during the period

4.1 The Care Inspectorate Wales (CIW) programme of inspection was cancelled in March 2020 because of the global pandemic. A revised programme of assurance checks commenced in June 2022 focussing upon:

- How well is the Local Authority discharging its statutory functions to keep people safe & promote their wellbeing?
- What is the Local Authority doing to prevent the need for children to come into care & children returning home to their families quickly enough where it is safe to do so?

Ynys Mon County Council Adult Services and Children & Families Service were inspected within this context in June 2021. The subsequent report was favourable with the following headlines:

- The Local Authority continues to deliver upon statutory duties in the challenging circumstances of the pandemic
- Effective implementation of Wales Safeguarding Procedures
- Strong leadership from senior officers
- Knowledgeable and skilful workforce
- Elected members take ownership and demonstrate good understanding of the role of Social Services
- Culture of learning
- Good partnerships with external providers

4.2 Some areas for improvement were noted:

- Substantial wait for OT assessments within Adult Services
- Some duplication of referrals to Health & Local Authority which can result in some delay to service provision for some adults
- National recruitment issue within Adult Services acutely felt in Anglesey

5. The aim going forward

5.1 The areas for development will be included into the service development plans.

5.2 As was noted at the beginning of this report, the Council has prioritised and raised the status of the Safeguarding by ensuring that it receives cross-service consideration and is addressed by the whole Council – rather than it being seen as the responsibility of only some services. The Strategic Corporate Safeguarding Board will build on what has been achieved in order to ensure an overview of the wider safeguarding agenda, and strengthen the arrangements for challenging and holding to account.

5.3 The areas of priority are included in the Corporate Safeguarding Action Plan. A new plan will be in place for 2021/22.

Appendix 1



Corporate Safeguarding Action Plan June 2020 – September 2021

Version 2 – Approved presented in date form

September 2021

Introduction

The Corporate Safeguarding Action Plan builds upon the achievements of its predecessor and embeds the wider agendas. This plan focuses on whole authority action. Individual actions that can be contained at individual service level are not included in this action plan: as they will be reflected in the Services' Delivery Plans for the year: and will be monitored thus. This plan focuses on cross services matters: and key areas where the Corporate Safeguarding Board should maintain an overview. In addition to the Safeguarding Duties included in the Social Services and Wellbeing Act 2014 there is reference to wider safeguarding matters. A brief summary of those areas can be found at the rear of this plan.

Structure of the Action Plan

The action plan will be presented against 6 themes: assisting a coordinated approach to delivery of the actions across the Local Authority.

Theme	Objective Number	Outcome
Corporate Leadership and governance	Objective 1	High-level support, policies and reporting procedures within the Organisation
Communication and Awareness: Training and Staff Skills	Objective 2	A workforce equipped to discharge their safeguarding duties effectively –through safeguarding awareness and training at a level commensurate with their roles and responsibilities

Safe Workforce	Objective 3	A workforce recruited and managed in full compliance with statutory requirements and with the Isle of Anglesey County Council's Recruitment and Selection Policy, DBS Policy and Safer Recruitment Policy.
Effective Support and Interventions	Objective 4	Relevant Processes, Procedures and Systems in place that reflect current legislation, statutory guidance and expectations and accepted best practice so that officers are clear what must or may be done in specified circumstances and define the limits of professional discretion
Partners, volunteers and commissioned services	Objective 5	<p>Procurement Strategy and Contract Management Strategy aligns with the Welsh Government's Code on Ethical Employment in Supply Chains</p> <p>Ensuring safe practices in commissioned services and that all providers exercise their safeguarding responsibilities effectively.</p>

RAYG Status Indicators referring to progress of Programmes/Projects

RED	<p>Overdue</p> <p>Delays against actions/objectives or critical success factors of more than four weeks</p> <p>Significant issues/risks that may prevent the project from being completed on time or within budget.</p>
AMBER	<p>Behind Schedule</p> <p>Delays against actions/objectives or critical success factors of more than two weeks</p> <p>Decisions required by SRO/Director and/or Board</p>
YELLOW	<p>On Track</p> <p>Project is on track and expected to be completed on time</p>
GREEN	<p>Completed</p> <p>Completed action/task/project</p>
BLUE	<p>NOT STARTED</p>

Corporate Leadership and governance Objective 1 - High-level support, policies and reporting procedures within the Organisation Anwen

Key Task	Who	By When	Progress	RAYG
Strengthen annual self-evaluation for services and reporting to operational and strategic boards. New template developed for inclusion in the Service Challenge process	Programme, Business Planning & Performance Manager	31 March 2021	Discussion with Programme, Business Planning & Performance Manager and suggest that this be considered for the next round of service reviews due to Covid	
Adopt the required Information sharing protocols developed by the regional boards – Contest Board and Modern Slavery	Deputy Chief Executive	31 March 2021	Requires direction whether these remain required.	

<p>Meetings of the Strategic Safeguarding Board will be formally minuted, action points recorded and minutes circulated appropriately.</p> <p>The Statutory Director for Social Services will chair this section of the meeting to ensure performance is challenged where appropriate and the Board meets its key responsibilities.</p>	<p>Director of Social Services</p>	<p>31 March 2021</p>		
<p>The Strategic Board carry out two assurance activities to ensure that services are consistently implementing safeguarding policies and practices:-</p> <ul style="list-style-type: none"> - Training Compliance - Risk Assessment 	<p>Director of Social Services</p>	<p>Training Compliance- 31 March 2021</p> <p>Risk Assessment- 30 September 2021</p>		

Communication and Awareness Teresa a Miriam
A workforce equipped to discharge their safeguarding duties effectively – through safeguarding awareness and training at a level commensurate with their roles and responsibilities

Key Task	Who	By When	Progress	
<p>Review the Corporate Safeguarding Training Framework</p>	<p>Task Group to be identified:- Workforce Development Unit Service Manager Quality and Safeguarding Chair & Representative from the Operational Board</p>	<p>30 September 2021</p>		

Awareness				
Ensure that all staff complete Basic Awareness – Modern Slavery	Directors and Heads of Service	30 September 2021		
Ensure that all staff complete Basic Awareness – Prevent	Directors and Heads of Service	30 September 2021		
Coordinate a programme of activities for National Safeguarding Week.	Service Manager Quality and Safeguarding	30 November 2021		
Launch the Corporate Safeguarding section of Monitor.	Task Group established	30 September 2021	Date will need to align to the corporate project to update Monitor	
Ensure that all staff complete Basic Awareness – Exploitation	Directors and Heads of Service	31 March 2022		
VAWDASV & National Training Framework				
Ensure that all staff complete the Level 1 National Training Framework VAWDASV via ELearning or the booklets – including those staff new to the authority	Directors and Heads of Service	31 March 2021		
Level 3 Ask and Act Champion in place at a ratio of one champion for every ten Ask and Act trainer	Directors and Heads of Service	30 September 2020		
Senior leaders of the Local Authority – Members and Senior Officers – complete the Level 6 of the National Training Framework Ask and Act – via a series of video clip.	Senior Leadership Team Heads of Service Members	30 September 2020	Senior Leaders will need to advise their position	

<p>Roll out Level 2 Ask and Act</p> <ul style="list-style-type: none"> ▪ Services will have to identify those who are in a position to ask and act ▪ Establish a plan for roll out of Level 2 across services in priority groups to inform regional plan 	<p>Directors and Heads of Service with the support of the Workforce Development Unit</p>	<p>31 March 2022</p>	<p>Plan to deliver sessions in 2021/22</p>	
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Safe Workforce - Gwyneth
Objective 3 - A workforce recruited and managed in full compliance with statutory requirements and with the Isle of Anglesey County Council's Recruitment and Selection Policy, DBS Policy and Safer Recruitment Policy.

Key Task	Who	By When	Progress	
<p>Heads of Service must ensure robust arrangements to</p> <ul style="list-style-type: none"> - maintain a central record of posts that require a DBS check: including sufficient check and control to provide a trigger in the case of non-compliance. - obtaining and checking of references in relation to regulated activity posts - take up of safeguarding training - whether formal risk assessments are completed and measures in place before an employee starts work in exceptional circumstances where a DBS disclosure is not to hand - whether formal risk assessments and measures are in place when safeguarding concerns are suspected or known in 	<p>Directors and Heads of Service</p>	<p>31 March 2021</p>	<p>Senior Leaders will need to advise their position</p>	

relation to existing employees				
<p>Implement the DBS e-bulk system which once implemented will allow the Council to submit multiple electronic applications for DBS certificates and receive the results electronically.</p> <p>DBS compliance will be monitored by Services but this can be done online and will remove the need for Services to keep separate manual records.</p>	<p>Head of Service: HR and Transformation</p> <p>Directors and Heads of Service</p>	31 March 2021		
Standardise the practice of storing, noting and disposing of risk assessments in relation to employees:	Representative from the Operational Board	31 March 2021		
Review of the Domestic Abuse in the Workforce policy in line with the Ask and Act roll out	<p>Task Group to be identified:-</p> <p>Human Resources</p> <p>Community Partnership Manager</p> <p>Ask and Act Group 3 champions</p>	31 March 2022		
<p>Support for staff working in child and adult safeguarding following a critical event</p> <p>Mapping out relevant arrangements in each service against the requirements in the guidance, and identifying any actions required.</p>	Operational Board	31 March 2022		

Effective Support and Interventions Llyr ap

Objective 4 - Relevant Processes, Procedures and Systems in place that reflect current legislation, statutory guidance and expectations and accepted best practice so that officers are clear what must or may be done in specified circumstances and define the limits of professional discretion

Key Task	Who	By When	Progress	
Ensure that the National Safeguarding Procedures are implemented in line with the direction set by the regional Safeguarding Boards.	Directors and Heads of Service	31 March 2021		
Develop information, referral pathways and a good practice guidance to raise awareness regarding modern slavery and the duty to refer through to the NRM where there is concern of trafficking for the purpose of exploitation.	Service Manager Quality and Safeguarding	31 March 2021	Awaiting regional and national direction	
Good Practice Guidelines for the non-specialist Public Services in Wales on working with adults that commit offences against women and perpetrators of domestic violence and sexual violence. – Each Service to consider the obligations of the Guidelines for them. Whilst some matters are specific to some services, others are relevant to the whole organisation – Health and Safety Issues; Workforce Domestic Abuse Policy issues; Training and raising awareness.	Operational Board	31 March 2022		

Partners, volunteers and commissioned services Arwel a Sioned
Objective 5 Ensuring safe and ethical practices in procurement and contract management in commissioned services so that safeguarding requirements are met.

Key Task	Who	By When	Progress	
Develop Safeguarding Standards for Procurement and Contract Management	Operational Board	30 December 2020		
Produce an annual written statement to ensure that slavery and human trafficking are not taking place in the organisation and supply chain,	Deputy Chief Executive	30 September 2021		
Embed the requirement to provide and access training about the Prevent Duty and the related safeguarding responsibilities for relevant commissioned services	Directors and Heads of Service	31 March 2021	Standard Contract clauses include Prevent	
Following adoption of the Safeguarding Standards for Procurement and Contract Management all Services to put in place a programme for the review of existing contracts to ensure that they meet the standards/requirements identified, including how they propose to monitor compliance by the providers with the requirements	Directors and Heads of Service	31 March 2022		

An overview of training across the Council is provided below (November 2021):

Gwasanaeth	Trais yn Erbyn Menywod %	GDPR %	Caethwasiaeth Fodern %	Ymwybyddiaeth Seibr %	Atal %
Oedolion	92%	90%	89%	87%	88%
Plant	89%	87%	85%	84%	82%
Trawsnewid	97%	97%	96%	97%	97%
Busnes y Cyngor	100%	100%	100%	100%	100%
Priffyrdd, Gwastraff Eiddo ac	80%	55%	56%	83%	48%
Tai	95%	95%	92%	91%	89%
Dysgu	93%	91%	90%	91%	91%
Uned Darparu	80%	68%	66%	65%	65%
Rheoleiddio Datblygu Economaidd A	95%	95%	95%	94%	94%
Adnoddau	99%	99%	99%	97%	93%
Ysgolion	79%	66%	69%	52%	49%
Cyflawn	84%	74%	75%	65%	64%

CONTEXT

Prevent Duty	<p>Legal duties under the Counter Terrorism and Security Act 2015. We aim to: -</p> <ul style="list-style-type: none"> ▪ Prevent people from being drawn into terrorism', whilst exercising our various functions. ▪ Identify and support vulnerable people as part of our broader safeguarding responsibilities. ▪ Have appropriate policies and procedures in place. ▪ Ensure that staff are well-informed about what they are required to do in the event that they should encounter or become aware of a people being drawn into or planning a terrorist act ▪ Maintaining full and proper records of action taken are maintained that will withstand scrutiny. <p>The North Wales Contest Board has in place a Regional Action Plan: and the action contained in this plan supports the Local Authority to meet the relevant requirements of the Regional Plan.</p> <p>The Deputy Chief Executive does receive and review the Counter Terrorism Local Profile and will inform the SLT of any new/increased risk of radicalisation or extremism so that the corporate risk register can be updated</p>
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<p>Modern Slavery</p>	<p>Legal Duties under the Modern Slavery Act 2015. We aim to: -</p> <ul style="list-style-type: none"> ▪ Publish an Annual Statement, that slavery and human trafficking is not taking place in the organisation or in our supply chain ▪ Appoint an Anti- slavery and Ethical Employment Champion, ▪ Identify and support vulnerable people as part of our broader safeguarding responsibilities. ▪ Notify the Home Office of Potential Victims of Modern Slavery. ▪ Refer potential victims as a first responder to a competent authority, (the Modern Slavery Human Trafficking Unit – MSHTU), via the National Referral Mechanism, (NRM ▪ Refer any potential child victims of trafficking to the Independent Child Trafficking Advocates, (ICTAs). ▪ Have appropriate policies and procedures in place. ▪ Ensure that staff are well-informed about what they are required to do in the event that they should encounter or become aware of a people being drawn into or planning a terrorist act ▪ Maintaining full and proper records of action taken are maintained that will withstand scrutiny. <p>In undertaking these duties, we will also be mindful of the links to the County Lines (organised drug gangs) agenda, which requires joint working to tackle the issues related to County Lines activity, such as Human trafficking, CSE, criminality, violent crime, drug crime, financial crime, exploitation of vulnerable adults. As this agenda develops, additional duties can be mainstreamed into these safeguarding standards/activity</p> <p>The North Wales Modern Slavery Partnership Board has in place a Regional Action Plan: and the action contained in this plan supports the Local Authority to meet the relevant requirements of the Regional Plan.</p> <p>Annwen Morgan Chief Executive is the Anti-Slavery and Ethical Employment Champion</p>
<p>Child sexual exploitation (CSE)</p>	<p>We aim to: -</p> <ul style="list-style-type: none"> ▪ Protect children and adults in our area who may be experiencing, or at risk of abuse, neglect and other kinds of harm and; - ▪ Prevent children and adults in our area from becoming at risk of abuse, neglect and other kinds of harm. ▪ Ensure safeguarding practice, strategic planning and commissioning of services across all partner agencies continuously improves and promotes good outcomes for children and adults who may be at risk in the local area. ▪ Robustly safeguard children and young people through a multi-agency approach with partners and communities.

	<p>This Action Plan reflects the requirements of the North Wales CSE Strategy. Isle of Anglesey County Council is committed to playing a full part within the North Wales CSE Executive Group, and supporting regional and national working groups to cascade and develop models of best practice in respect of tackling CSE.</p> <p>In undertaking these duties, we will also be mindful of the links to the County Lines (organised drug gangs) agenda, which requires joint working to tackle the issues related to County Lines activity, such as Human trafficking, CSE, criminality, violent crime, drug crime, financial crime, exploitation of vulnerable adults. As this agenda develops, additional duties can be mainstreamed into these safeguarding standards/activity</p>
<p>Violence against Women, Domestic Abuse and Sexual Violence</p>	<p>Legal Duties - Violence against Women, Domestic Abuse and Sexual Violence (Wales) Act 2015</p> <ul style="list-style-type: none"> ▪ Ask and Act - National targeted enquiry across Public Authorities in Wales for violence against women, domestic abuse and sexual violence. Organisational duty to encourage relevant professionals to “Ask” potential victims in certain circumstances (targeted enquiry); and to “Act” so that harm as a result of the violence and abuse is reduced ▪ Delivery of the National Training Framework for Violence against Women, Domestic Abuse and Sexual Violence ▪ Involves communications, training, policy development, info sharing, referral pathways to specialist services, data collection & review <p>The North Wales Violence against Women, Domestic Abuse and Sexual Violence Board is the regional partnership board: providing a partnership approach to preventing serious harm caused by violence against women, domestic abuse and sexual violence in the North Wales. They lead and support the implementation of the act; develop, approve and monitor the regional strategy; ensure that matters are effectively and strategically addressed in North Wales.</p> <p>This Action Plan reflects the regional strategic priorities in terms of awareness and delivery of the National Training Framework</p> <p>Fon Roberts Statutory Director of Social Services is the Lead role for Ask and Act and Cllr Llinos Medi (Leader) - Ask and Act Champion</p>

Everybody’s Responsibility

Directors and Heads of Service will include in their Service Delivery Plans, Safeguarding targets for the year and report on progress within corporate performance reviews.

Communication within the Organisation

Representatives at the various Regional Boards referred to above and others— North Wales Children Safeguarding Board and the North Wales Adults Safeguarding Board, Safer Communities Board, must ensure that they advise the Corporate Safeguarding Board (strategic) of key matters discussed on a regional basis: that require a local response on a corporate basis. Key officers to provide when required by the chair of the Corporate Safeguarding Board (strategic), updates on delivery, key risk issues for children and adults at risk, including collation and monitoring of the number, nature and outcome of referrals. The Deputy Chief Executive and the Director of Social Services will ensure that Council Members and senior leaders, other members of the SLT and Penaethiad are provided with regular briefings to make them aware of their responsibilities in terms of safeguarding.

Where necessary safeguarding information/ bulletins/ articles for staff in relevant internal staff communication will be provided. This will be the responsibility of the Corporate Safeguarding Board (Operational),

Training

All Directors and Heads of Service must ensure that all staff attend Basic, General or Specialist Safeguarding training at the level relevant to their role. Other specific training requirements are identified in this action plan. Some services will have specific training needs related to the roles they hold. This is not reflected in this plan – as the focus currently is on corporate awareness raising: and compliance where mandatory whole organisation learning/training is directed.



Partner Agency Report for NWSCB Local Delivery Groups

Please can you provide the following data for the last quarter

**Please could you comment on the work your agency has done around the Board's
Priorities?**

1. To promote awareness and compliance around the New All Wales Children Safeguarding Procedures (NWSCB)

- Amended service's conference reports to take account of procedures
- Amended partner agency report in consultation with partners to enable child's voice to be stronger
- Developed new care & support protection plans/core group minutes. Backed up by externally commissioned training focused on the development of care & support protection plans
- Presentation to safeguarding leads within Education to promote procedures with emphasis upon 'voice of the child' and child's daily experience
- Research conducted with families regarding the conduct of conferences in the future following experience of virtual conferences. Potential to deliver hybrid conferences currently being explored
- Currently conducting a review of all care & support protection plans to identify issues of potential delay/quality of plan

- Learning sessions throughout 2021 with link to WSP:
 - Exploring Guidance and Legislation that underpins practice
 - Specific look at Wales Safeguarding Procedures
 - The Chronology as a tool in assessment and practice
 - The Voice of the Child
 - The child's lived experience
 - Preparing for case conference;
 - Participating in the conference;
 - Review case conferences;
 - New case conference FORMS on WCCIS;
 - Language used in conference
 - Role of the Core Group – developing the child protection plan
 - Frequency of Core Group Meetings
 - Recording of the Core Group Meeting
 - Reviewing the Care and Support Protection Plan
 - Seeing the child in their home – effective recording
 - Outcome-Based Planning and Evaluation;
 - Understanding Personal Outcomes;
 - Exploring outcomes-based thinking

2. To continue to ensure a robust, resilient and consistent approach to safeguarding practice during the Covid-19 pandemic (NWSB)

- CIW Assurance Test findings:
 - The Local Authority continues to deliver upon statutory duties in the challenging circumstances of the pandemic
 - Effective implementation of Wales Safeguarding Procedures
 - Strong leadership from senior officers
 - Knowledgeable and skilful workforce
 - Culture of learning
 - Good partnerships with external providers
- Workforce stable with turnover consistently below LA target of 10%. Acute focus on staff welfare during pandemic
- Review of practice standards to ensure robust in light of WG guidance during pandemic/lockdowns. Now reverted to original standards
- Assessed need for type of visit on case by case basis

- Continued evaluation of practice via quality assurance framework
- Use of data to understand fluctuations in demand
- Use of technology to ensure key agency meetings continued to function

3. Please provide a good practice example where positive outcomes were achieved in relation to safeguarding practice or an example of a challenging situation and how this was dealt with etc.

Child on register from birth to one year.

Child A's older siblings removed from mother's care historically. Issues related to parental mental health issues, substance misuse, domestic abuse relationships, resulting in the children experiencing neglect. Children Services were concerned that Child A's experiences would be similar to his older siblings.

Father of Child A is not the father of the mother's older children. Child A's father has a history of substance misuse (mainly cannabis) and also as a perpetrator of domestic violence.

During the initial conference mother was open and honest regarding her mental health difficulties and historical substance misuse. Father was open about smoking cannabis, but stated he was managing this in a safe way; he was able to provide details of the risks associated with cannabis to the baby once born.

Safety plan devised, co-produced with parents as part of care & support protection plan.

By the time of the review conference, the family were subject to pre-proceedings process due to significant concerns regarding poor home conditions. LA undertook a 'deep clean' of the property in order to provide a benchmark. The Resilient Families Team also became involved and successfully engaged the family in identifying where and why they wished to make changes.

Following the 'deep clean' the family made significant improvements. They re-homed some of the family pets, they developed and maintained a cleaning routine, they engaged fully with all core group members and actively sought advice from the health visitor if they had any concerns over Child A's health or development. Parents also began to adapt their parenting as Child A's needs changed (e.g. when he began to walk).

Parents made themselves available for all visit from professionals. Social worker provided good description of Child A within statutory visit documents, his presentation, how interacted with both parents, his general mood, if there was eye contact with parents, if he smiled, if he appeared relaxed in their presence, if he turned to them for comfort. As Child A was not able to verbally share his views in conference his wishes and feels were heard through the detailed descriptions provided by the social worker and health visitor.

Mother engaged with the freedom programme and was able to reflect upon the unhealthy nature of historical relationships. Mother engaged with mental health service and could reflect on her past difficulties and where they stemmed from.

Both parents engaged well with the Resilient Families Team, in relation to the areas the parents had identified.

N.T is now a year old and is thriving in all developmental areas. He is no longer the subject of pre-proceedings or the child protection register.

Key Learning:

- Building relationships of trust
- Building motivation on the foundations of a solid relationship of trust.



Report to: Safeguarding Adults Delivery Group

Date: 26:07:2021

Reporting Officer: Olwena Davey Adult At Risk Manager

Subject: Local Authority Adults at Risk Performance report

Highlight Report

1.0. Performance Information

Adult at Risk

Adult at Risk enquiry statistics from

<u>Adult at Risk Performance Information</u>	<u>Data Q4</u>	<u>Q1</u>
Total Enquiries (Safeguarding Concerns)	60	77
Met Threshold	50	60
Not met Threshold	10	17

<u>Total Number of Safeguarding Enquiries completed within seven working days during this period</u>	<u>Overall % Q4</u>	<u>Q1</u>
52/60	82%	86.67%

<u>Abuse Type</u>	<u>Total Q4</u>	<u>Q1</u>	<u>Proceeded to enquiry</u>
Neglect including Self	25	52	43
Physical including DA	19	16	11
Sexual	6	2	2
Psychological including Verbal	18	20	13
Finance	13	15	9
Multiple and Unknown			

Agency	Number of Referrals	Number of Referrals	Proceeded to enquiry
Provider Agency (Home Care)	8	8	7
SSD Care Coordinator	5	7	5
Health	21	20	13
Relative	0	4	4
North Wales Police	4	2	1
Provider Agency (Care Home)	11	26	24
Others including CIW		10	6

As the tables above show, whilst the number of safeguarding reports not meeting threshold have declined, the overall reporting has increased by almost 25%. The numbers shown in that depict those that did not meet threshold to progress to full enquiry are of relevance. We will continue to monitor this and may recommend at the next meeting a audit activity to look at some of the cases for learning purposes. Safeguarding enquiries completed within 7 days has improved this quarter but remains lower than the standard average for the Local Authority. The service will need to look at how they can manage the additional demand and improve the percentage moving forward.

Neglect including self remains the main type of abuse with the numbers of reports meeting threshold increasing significantly. Cases of psychological and physical abuse also feature highly.

Provider agency (care home) were the main referring agency with report rates more than doubling from last quarter. One care home made 5 reports in respect of one staff member due to multiple safeguarding alerts. In keeping with trend, reporting from Health remains high.

2.0. Update regarding practice during the current period of the Covid 19 pandemic.

Deprivation of Liberty Safeguards.

<u>Quarter</u>	Q1
<u>Referrals received</u>	30
<u>Completed</u>	55
<u>Waiting List</u>	87
<u>Reviews Outstanding</u>	0

Referrals rates and assessments completed remain consistent with previous reporting. There are no reviews outstanding. It is of note that we are receiving fewer requests of Part 8 reviews, now at its lowest rate since the pandemic.

We intend to focus on reviews and continuing to tackle the backlog during the summer months although there will be reduced BIA capacity within the team due to staff leave and sabbatical. We will be monitoring the cases awaiting allocation numbers and may have to respond with a different approach should the numbers begin to increase.

In preparation for Liberty Protection Safeguards (LPS), we have commissioned an impact assessment to look at the likely numbers of citizens effected by the changes across adult and children services and the potential cost and operational implications. Whilst we await the Code of Practice, we are keen to work with partner agencies to establish local arrangements.

Part 5

Whilst we haven't formally reported numbers of Part 5 referrals, we know that these are steadily increasing with more referrals coming through that do not meet criteria to progress. Reports are coming largely from CID16's which note that the person may work in a position of trust. However, when we undertake enquires, it becomes apparent that the person either does not hold this position or there is no further action from the Police. Moving forward we will be auditing cases that do not meet threshold to progress to establish whether there are discernible patterns.

	Q1
Referrals received	17
Threshold Met	12
Threshold Not Met	05

Escalating Concerns

There are no homes or agencies currently being considered under the Escalating Concerns process.

Adult Practice Review

There is one case currently being reviewed under the Multi-Agency Professional Forum (MAPF) looking at the transition between Children and Adult services. The panel have met once and begun the fact finding process. There are no new cases for consideration during this quarter.

Channel Panel / Prevent

There have been no referrals during this quarter. There is an on-going piece of work to ensure that we are compliant with the Channel Guidance issued by the Home Office.

Quality Assurance

The Safeguarding Unit is continuing to conduct audits of Mental Capacity and safeguarding cases. We are currently undertaking a review of referrals of Older Adults to the Community Mental Health team to establish if there is a rationale behind the increasing number of referrals for assessment under the Mental Health Act.

MAPPA / MARAC

No significant changes to report during this quarter. Attendance from the Safeguarding Unit remains consistent. Access to MARAC continues to present a challenge as the IT systems are incompatible however, we are aware that the Police are in the process of moving towards Teams.

Training

Training continues to be delivered virtually and the figures are denoted below. In addition, Mental Capacity Act training has been delivered across adult and children services to promote a 'back to basic's' approach to improve practice and in preparation of Liberty Protection Safeguards. The Community Mental Health Team have asked for face-to-face training which is in the process of being arranged.

27/04/2021	General Safeguarding	17
Elearning	Basic Safeguarding	19
Elearning	Modern Slavery	16
Elearning	Prevent	40
Elearning	VAWDASV	29
May		
Elearning	Basic Safeguarding	12
Elearning	Modern Slavery	35
Elearning	Prevent	77
Elearning	VAWDASV	28
June		
28/06/2021	Safer Caring and Allegation	14
07/06/2021	General Safeguarding	12
Elearning	Basic Safeguarding	12
Elearning	Modern Slavery	63
Elearning	Prevent	90
Elearning	VAWDASV	57